



GENERAL INFORMATION

Welcome to Euro-Sportring!

We would like to take this opportunity to tell you more about our tournaments and the trip. If you are unclear about anything after the lecture, you can always contact us.

ORGANISATION

You can expect expert organisation from a partner with over 50 years of experience. The details of all tournaments are worked out in consultation with the various sports federations. As far as the organisers and Euro-Sportring are concerned, every team with a sporting and enthusiastic attitude is very welcome. A condition is that your club is affiliated to an official sports federation.

In an international tournament, there are multiple parties that together ensure that everything runs smoothly: Euro-Sportring, the tournament organiser and the tour management of the group. Each has its own responsibilities.

Euro-Sportring takes responsibility for:

- providing information to the participants about the tournament and travel-related matters;
- registering the teams with the tournament organiser;
- supporting the participants throughout their stay, from arrival to departure;
- organising accommodation, any meals and any transport (depending on the tournament).

The tournament organiser takes care of:

- the sports programme;
- the tournament activities as set out in the tournament description;
- the tournament information, such as the fixture list, the list of participating teams, the tournament regulations, the match results, etc.

The tournament management makes sure that:

- information is provided to the members of the group with regard to the trip, the programme and the travel documents;
- the rules regarding sporting and correct behaviour of the team and individual group members are adhered to in the sports park, accommodation and the touring coach.

THE TOURNAMENT

Match programme

Euro-Sportring tournaments fulfil the conditions expected of an international tournament. That means optimum sports accommodation, official refereeing, approved regulations and a proper match schedule. The schedule is designed in such a way that all the teams can count on an exciting competition right up to the final whistle of the final match.

Dispensations

The age limits of the various youth categories are not the same in all countries. As such, the rules of the national federations differ. In order to enable as many nationalities as possible to participate, where permitted by the federations, dispensations are offered for teams from countries with different age limits. These dispensations are stated on the tournament information sheet.



EURO-SPORTRING INFORMATION SERVICE

Upon arrival, you will be personally informed about the programme, the routes to the accommodation and sports pitches and other practical matters by our local Euro-Sportring employee. This person will also be available to answer questions and provide any assistance required during your stay.

ACCOMMODATION

Euro-Sportring takes great care in selecting suitable accommodation for the tournament participants. For example, as well as representing good value for money, the accommodation must be suitable for sports groups and be located a limited distance away from the sports facilities.

In the quotation, an abbreviation is given for each room type.

Abbreviation:	
1...8	Number of persons per room
A	3 or 4 persons per room
B	5 or 6 persons per room
C	2 or 3 persons per room
F	Multi-bedded rooms usually 4 - 6 person rooms
M	Multi-bedded rooms for 6 or more persons
T	Units usually 4 - 10 persons

House rules

In school accommodation and youth accommodation, house rules apply. They will be communicated to the tour management.

The most important points are:

- smoking is not permitted, nor is the use of drugs and alcohol;
- in order to assure a pleasant stay for all guests, a curfew is in force. Usually, the doors are locked at 00.00;
- the participants may not make use of the accommodation without supervision;
- the rooms must be swept before being vacated.

Deposit

Schools, sports halls, bungalows and apartments generally require a deposit. The deposit must be paid in cash on arrival unless otherwise stated in the quotation. The deposit amount will be returned on departure, after it has been confirmed that the rooms have been left behind in an orderly fashion. Because the deposit is paid directly to the accommodation locally by the club (i.e. without the intervention of Euro-Sportring), the club itself is responsible for the return of the deposit.

MEALS

In the quotation, an abbreviation is given for each package type. Unless otherwise stated in the quotation, meals will be served in the accommodation. Meals taken *en route* are not included.



Abbreviation:	
BB	bed and breakfast
BD	bed and evening meal
BE	bed, no meals
FB	full board
FB-	full board minus 1 lunch on the day of departure
FB+	full board plus 1 extra evening meal on the day of departure
HB	half board
HB-	half board minus 1 evening meal on the day of arrival
HB+	half board plus 1 extra evening meal on the day of departure

Drinks are not included but are available for purchase. Sandwiches, snacks and the like are available in the sports accommodation.

You can specify any special requirements (vegetarian or no pork) on the registration form.

Cafeteria

For teams staying in budget accommodation, meals are provided in a 'cafeteria'. A cafeteria is an accommodation with simple facilities for meals. Examples of a cafeteria include a company canteen or restaurant, a school hall or a marquee equipped for the purpose at the sports park.

TRANSPORT BY EURO-SPORTRING

Euro-Sportring offers transport by standard coach, featuring adjustable seats and a sound system. The accommodation costs of the driver, toll charges, road taxes and any ferry crossings are included.

Euro-Sportring will put your group together on the same coach with participants from another club. Euro-Sportring will specify the place and time of departure. Due to limited luggage space, each participant may take no more than 1 large bag/suitcase plus hand baggage.

The coach is available for sports transfers on location.

Smoking and the use of alcohol are not permitted on the coach.

OWN TRANSPORT

If you arrange your own transport, you must make allowances for the fact that transport on location will not be included. The sports parks are generally located outside the town centre and are not always easily reachable by public transport.

If you travel by plane or train, Euro-Sportring can arrange local transport for a surcharge.

REGISTRATION

You can register your participants and supporters using the online registration form. After receipt of the form and the advance payment, Euro-Sportring will send you the booking details and supplementary information.



Minimum number of players

You must take at least 2 substitutes per team. The minimum number of players per team (excluding 2 supervisors) is therefore:

- football: 13 for 11-a-side teams, 11 for 9-a-side teams, 9 for 7-a-side teams;
- handball: 9;
- plus at least 2 supervisors per team.

Registration date

Participation is subject to availability, as regards both the tournament and the accommodation. Registration closes 8 weeks before the tournament at the latest.

WHAT IS INCLUDED?

The following are included in the price:

- participation in the tournament;
- accommodation;
- meals in accordance with the agreed package;
- support from a local employee.

If Euro-Sportring arranges transport:

- travel by standard coach;
- sports transfers
- additional costs such as tolls, road taxes and any ferry crossings;
- accommodation costs for the driver(s).

Travel and Cancellation Insurance

The package does not include travel and cancellation insurance. We recommend that you take out these types of insurance for all your participants.

“SGRZ NV protects your tour payments”



The Euro-Sportring Foundation is a member of the SGRZ NV guarantee protection scheme based in Rotterdam (1). This means that the travel arrangements of Euro-Sportring as stated in the proposal, are covered by the [guarantee protection scheme](#) of the SGRZ NV. The SGRZ guarantee means that the prepaid tour costs will be repaid if Euro-Sportring is unable to organize the tour for financial reasons. In case the agreement with Euro-Sportring also includes transport while the destination has already been reached, SGRZ NV will take care of the return journey. A mandatory fee of GBP 45,00 per booking applies.

(1) <https://www.sgrz.nl/accounts/stichting-euro-sportring/>

PAYMENTS

The price of the trip may be paid in instalments.

Advance payment:

- for registrations received up to 3 months before the tournament: GBP 140,00 per team.
- for registrations received between 2 and 3 months before the tournament: 40% of the total amount.
- for registrations received within 2 months of the tournament: 100% of the total amount.



Other payments:

After Euro-Sportring has confirmed your registration, you will receive a summary showing the payment schedule. In general, you must pay 40% of the total amount within 4 weeks of receipt of the confirmation. The final payment must be made no later than 8 weeks before departure.

Cancellations

The cancellation costs are stated in article 6 of our Terms & Conditions. We draw your attention to the fact that cancellation costs are limited until 12 weeks before departure but rise sharply from 12 weeks before departure.

FINALLY

We hope this information will lead you to conclude that Euro-Sportring is a very good partner for a sporting adventure. The Euro-Sportring team will be pleased to be of service to you. You are very welcome in our arena of international tournaments!



TERMS & CONDITIONS

1. General

The Terms and Conditions apply to all services of Euro-Sportring (ESR). In these terms and conditions, ESR should be taken to mean: persons that are affiliated with ESR in the capacity of director, employee, volunteer or representative.

2. Registration

The agreement is entered into between ESR and a person acting on behalf of the sports club/travel group. Registration for an ESR project takes place by means of the written or digital registration form provided by ESR. The agreement is entered into after the registration form has been received. And through the subsequent confirmation by ESR.

3. Payment

With the booking a down payment according to the offer is payable. Subsequent payments are to be effected according to the financial review issued by ESR. ESR reserves the right to cancel the agreement and charge costs for cancellation should there be arrears in payments.

4. Participant price and price increases.

1. The travel price is based on the data of our suppliers as known on July 1 each year. Although the prices have been determined with the greatest possible care by Euro-Sportring, it reserves the right to adjust the prices on an interim basis.
2. When using Euro-Sportring's service(s), the traveler accepts that Euro-Sportring may increase the price of the trip by up to 8% if the increase is the direct result of (i) the increased cost of fuel or other energy sources, (ii) the level of taxes or fees on the travel services included in the contract levied by third parties not directly involved in the performance of the package tour, including tourist taxes, landing fees and departure or arrival taxes at ports and airports or (ii) exchange rates relevant to the trip. Euro-Sportring will inform the traveler of this no later than 20 days before departure.
3. If the travel price is increased by more than 8% or the price increase is not notified at least 20 days prior to departure, the traveler has the right to cancel the trip without being charged any costs.

4a. Changes by Euro-Sportring.

1. If Euro-Sportring is forced to change any of the main features (including, but not limited to, accommodation, destination, dates, duration, means of transport or meals) or cannot meet the special wishes of the travel group before the start of the trip, it will inform the traveler of this. This may be the case if, among other things - not exhaustive - the accommodation is claimed by the municipality or third party(ies), there is a staff shortage, unavailability of transport and/or insufficient occupancy of the accommodation. This change will be communicated to the traveler no later than 20 days before the start of the trip. The traveler will be given the opportunity to accept the proposed changes within a reasonable period of time or to terminate the contract without owing a termination compensation.
2. If the trip cannot be performed due to unavoidable and extraordinary circumstances, Euro-Sportring will notify the traveler before the start of the trip of the fact that the agreement will be terminated immediately. Euro-Sportring shall not owe any compensation to the traveler at that time.



5. Cancellation

Cancellations must be notified in writing prior to the start of the tour. The day that the notification is received by ESR is the effective cancellation date.

6. Cancellation conditions

6.1 Cancellation by sports club

- a. the team fee is non refundable
- b. from the time of registration and up to 12 weeks before departure: GBP 15,00 per person with a maximum of GBP 500,00 per booking
- c. between 12 weeks and 1 week before departure: 40% of the total amount.
- d. within 1 week of departure: 100% of the total amount.

6.2 Cancellation by ESR because of force majeure

In this provision, force majeure applies in the event of:

- a. A travel ban issued by a competent government body, as a result of which the club is unable to participate in the tournament;
- b. A ban issued by a competent body as regards the organisation of the tournament, as a result of which the tournament cannot go ahead.

In such cases, the participation agreement shall be automatically dissolved and the payments received by Euro-Sportring shall be refunded to the club subject to the deduction of GBP 15,00 per participant booked. The deducted amount of GBP 15,00 per participant shall be converted to a travel voucher with a 20% bonus that shall remain valid for 2 years.

7. Tour management

The travel group needs to be supervised by at least two adults. The tour guides must be named on the registration form provided by ESR.

The tour guides are jointly and severally responsible for:

- a. Supervision of compliance with the rules regarding sporting and correct behaviour of team members, both as a group and individually, in the sports park, accommodation and the touring coach, and for
- b. Damage to the property of third parties with which ESR has a contractual relationship (e.g. organiser, hotelier, the carrier/touring coach company), caused by a group member or group members, and for
- c. Other travel groups taking part in the programme in the event of injury.

8. Trip duration

The duration of the trip is given in whole days. The date of departure and the date of return are counted as full days.

9. House rules

In accommodation where house rules apply, such as schools, youth accommodation or even some hotels, the participants must adhere to the house rules of the accommodation concerned.



10. Sports Programme

ESR acts as an intermediary during the execution of the desired programme. The organisers and ESR reserves the right to alter the programme, should there be valid reasons. ESR accepts no liability whatsoever for the omission or partial omission of the sports programme due to circumstances beyond their control.

11. Liability

ESR and/or the organiser of the sports programme shall not be liable for any damage of whatever nature, which was sustained during or in connection with the trip, including the participation in the sports programme, unless that damage was caused by gross negligence on the part of ESR and/or the organiser of the sports programme.

12. Exclusion from participation

If it becomes apparent that a group member/group members is/are causing a nuisance, to the extent that the relationship between ESR and the organiser of the sports programme and/or the provider (of transport or accommodation, for example) is seriously compromised, the relevant group member(s) may be barred from further participation. All costs ensuing therefrom shall be at the expense of the relevant group member(s). The excluded group member(s), including their team, shall not be entitled to a refund or other forms of compensation, for example a claim that they have not been able to participate in the programme fully.

13. Complaints and refunds

Complaints must be made known directly to the ESR employee locally and the supplier. If a problem cannot be resolved in situ, the ESR head office in the Netherlands should be contacted by phone. Complaints and requests for refunds can only be considered if these have been received in writing and within 2 weeks of the end of the trip.

14. Final conditions

These terms and conditions are governed by Dutch law. These conditions are applicable to all agreements between ESR and the sports club as counterparty, irrespective of domicile of parties involved in any agreement and irrespective of place where an agreement has been effected or executed or should have been executed. Any groups or individuals using the services of ESR are given equal rights as sports clubs.

15. General

Upon registration of a project, it is assumed that the board of the participating sports club, the tour guide(s) and the individual members of the group have taken note of and agreed to the general Terms and Conditions, as described above, and that all agreements with ESR are entered into by an authorised person. The tour management shall also point out the applicable house rules and code of conduct of the project to the members of the group and shall ensure their compliance therewith.